



User manual

Van Hoorn Carbide Customer Connect

Preface

In case of questions, please don't hesitate to contact us:

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NL 6000 GA Weert
The Netherlands

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Fax: +31 (0)495 - 53 13 00

E-mail: info@hoorn-carbide.com
Or visit our website at <http://www.hoorn-carbide.com>

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1. Log in

You can log in to our webshop by using the username and password provided by Van Hoorn Carbide via email.

http://62.177.221.189 - Van Hoorn Carbide Customer Connect - Microsoft Internet Explorer

Bestand Bewerken Beeld Favorieten Extra Help

Van Hoorn CARBIDE

Login About Us Contact Us Help

Welcome to Van Hoorn Carbide Customer Connect.
Please enter your customer login ID and password.
If you are a first-time user, please register to use the website.

Customer Login ID: Password:

your@emailaddress.com

Login Register

[Forgot your password?](#)

When you have filled in the “Customer Login ID” en “Password” fields correctly, click the “Login”-button to get started. The following screen appears:

http://62.177.221.189 - Van Hoorn Carbide Customer Connect - Microsoft Internet Explorer

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Van Hoorn CARBIDE

Logout About Us Contact Us Help

Products Search All Go

Basket Items: 0
Basket Subtotal: 0,00

Home Your Basket Quick Purchase Quick List RFQ Order History Your Account

Welcome to Van Hoorn Carbide Customer Connect, CMFD2

Customer Connect

Van Hoorn Carbide Customer Connect is currently in a testphase.

The new HSC Catalog (2005)

To be able to serve our customers needs better, we have expanded our standard endmill program again. In the pdf download you can find a digital version. A hardcopy is available upon request.

[Download](#)

If you want to change the password, you can do so. Click on the “Your Account”-button in the menu. The following screen appears:

The screenshot shows the Van Hoorn Carbide Customer Connect interface in Microsoft Internet Explorer. The browser title is "Van Hoorn Carbide Customer Connect - Microsoft Internet Explorer". The address bar shows the URL: `http://webhoorn1.hoorn-carbide.local/scripts/cgiip.exe/WService=vntgsf/ent-main-frameset.htm`. The page header includes the Van Hoorn Carbide logo, a search bar with "All" selected, and navigation links: "Logout", "About Us", "Contact Us", and "Help". A shopping cart summary shows "Basket Items: 0" and "Basket Subtotal: 0,00". A navigation menu contains: "Home", "Your Basket", "Quick Purchase", "Quick List", "RFQ", "Order History", and "Your Account".

The main content area is divided into two sections:

- Change your password:** Includes a "Name" field with the value "CMFD2", an "Old Password" field, a "Password" field, and a "Confirm Password" field. An "Update" button is located below the fields.
- Change your hint:** Includes a "Hint Question" dropdown menu with the selected value "naam eerste kat huisdier", a "Hint Answer" field, and an "Update" button.

Below these sections are two tables:

Billing Address:

CMFD Representacoes e servicos Lda
Rua D. Joao I, 61
Matosinhos PORTUGAL 4450-161
PORTUGAL

Shipping Address:

Name	Address	City	State	Postal Code
CMFD Representacoes e servicos Lda	Rua D. Joao I, 61	Matosinhos	PORTUGAL	4450-161
CMFD Representacoes e servicos Lda	Rua D. Joao L . 61	Matosinhos		4450-161

Contacts:

Name	Function	Phone	Fax	E-mail Address
.Accountnumber TNT		25881		
.Stockorder via TNT - Economy express				
.Alle zending met TNT Economy versturen				
Carlos Dias		00351-917524816 GSM	00351-229 363 826	
André Amorim		00351-912795070 GSM		cmfdias@mail.telepac.pt
CMFD				pmvanhoorn@hoorn-carbide.com
CMFD2				bvandenhende@hoorn-carbide.com
CMFD3				rvi@macrocoop.nl

You can change your password by filling in your current password in the “Old Password” field and filling in the desired password in the “Password” and “Confirm Password” field. Press the “Update” button to apply the changes.

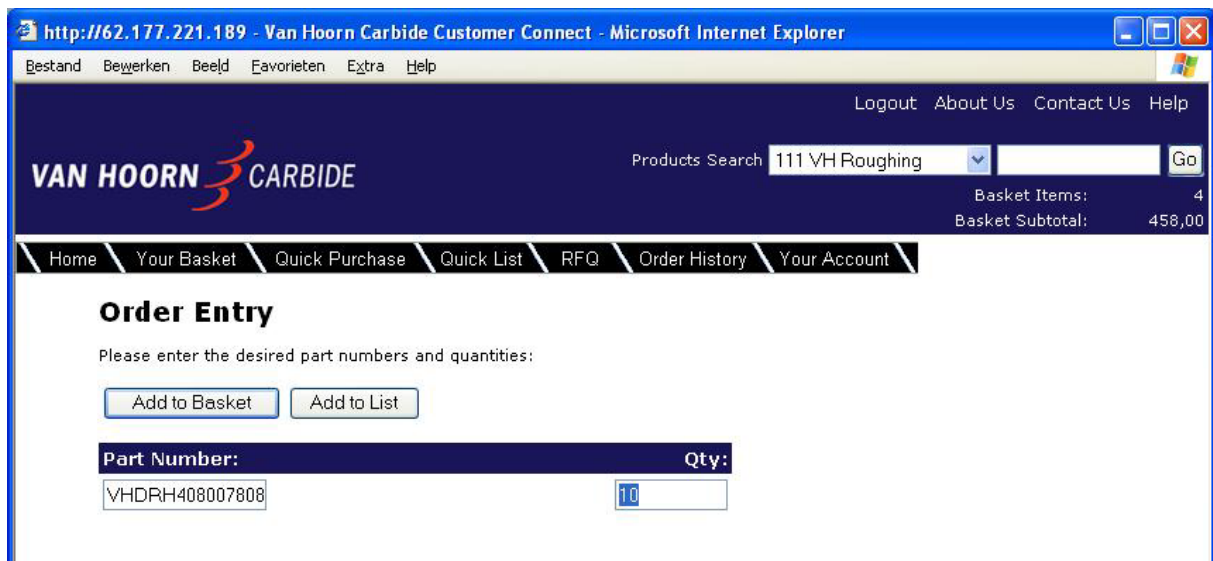
Changing your Hint Question and Hint Answer is a similar procedure: Fill in the “Hint Question” and the “Hint Answer” field and press the update button.

2. Place an order

In Customer Connect you will have the possibility to place an order in three different ways. All three methods are explained in the next paragraphs.

2.1 Quick Purchase

The quick purchase method is fast and simple. This method is only interesting if you know exactly which type of endmill you would like to order. Press the “Quick Purchase” button on the menu bar to get started. The following screen appears:



The screenshot shows a web browser window titled "http://62.177.221.189 - Van Hoorn Carbide Customer Connect - Microsoft Internet Explorer". The browser's menu bar includes "Bestand", "Bewerken", "Beeld", "Favorieten", "Extra", and "Help". The website header features the "VAN HOORN CARBIDE" logo, a "Products Search" field with "111 VH Roughing" entered, and a "Go" button. On the right side of the header, there are links for "Logout", "About Us", "Contact Us", and "Help", along with "Basket Items: 4" and "Basket Subtotal: 458,00". A navigation menu below the header contains links for "Home", "Your Basket", "Quick Purchase", "Quick List", "RFQ", "Order History", and "Your Account". The main content area is titled "Order Entry" and contains the instruction "Please enter the desired part numbers and quantities:". Below this instruction are two buttons: "Add to Basket" and "Add to List". A form with two input fields is shown: "Part Number:" with the value "VHDRH408007808" and "Qty:" with the value "10".

In the “Part Number” field you can type the exact Van Hoorn Carbide part number, as described in our catalogue.

In the “Qty” field (quantity) you can type the desired quantity of that endmill.

To add this product to the shopping basket press the “Add to Basket” button.

It is also possible to add the product to your Quick List. To do so simply press the “Add to List” button. For more information about the Quick List see the

Note: It is essential that the part number is filled in completely correct or else Customer Connect is not able to find the desired product.

2.2 Normal Purchase

http://62.177.221.189 - Van Hoorn Carbide Customer Connect - Microsoft Internet Explorer

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Logout About Us Contact Us Help

VAN HOORN CARBIDE

Products Search 116 VH Ballnose

Home Your Basket Quick Purchase Quick List RFQ Order History You

Search Results
Category: 116 VH Ballnose

There are 56 products that contain your search string.

Part Number	Description	Price	Qty
VHKF20100640603	Balln. Ø1x64 TiAlN coated	54,65	<input type="text"/>
VHKF20150640603	Balln. Ø1,5x64 TiAlN coated	54,65	<input type="text"/>
VHKF20200640603	Balln. Ø2x64 TiAlN coated	54,65	<input type="text" value="5"/>
VHKF20200780603	Balln. Ø2x78 TiAlN coated	56,80	<input type="text"/>
VHKF20300640603	Balln. Ø3x64 TiAlN coated	54,65	<input type="text"/>
VHKF20300780603	Balln. Ø3x78 TiAlN coated	56,80	<input type="text"/>
VHKF20400640603	Balln. Ø4x64 TiAlN coated	54,65	<input type="text"/>
VHKF20400780603	Balln. Ø4x78 TiAlN coated	56,80	<input type="text" value="4"/>
VHKF20500640603	Balln. Ø5x64 TiAlN coated	54,65	<input type="text"/>
VHKF20500780603	Balln. Ø5x78 TiAlN coated	56,80	<input type="text"/>

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Gereed Internet

2.3 Quick List

http://62.177.221.189 - Van Hoorn Carbide Customer Connect - Microsoft Internet Explorer

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VAN HOORN CARBIDE Products Search 119 VH Multiple Flute Go

Basket Items: 4
Basket Subtotal: 458,00

Home Your Basket Quick Purchase Quick List RFQ Order History Your Account

List Name: Customer

To change an item's quantity, edit the number and press "Update List".

Update List Delete List

	Part Number	Description	Price	Qty	Unit	
<input checked="" type="checkbox"/>	Add HABM20300510303	Balln. Ø3x51 TiAlN coated	15,60	4	ST	Remove
<input checked="" type="checkbox"/>	Add HAMFXL82001502003050	8-flute dia. 20x150 R 0,5 TiAl	135,00	6	ST	Remove
<input type="checkbox"/>	Add VHTF21601001603	Torus ø16x100 R3,5 TiAlN coat	56,18	1	ST	Remove
<input type="checkbox"/>	Add VHPMR60500640640030	High Performance Ø5x64 R=0,3 T	26,53	1	ST	Remove

Check All | Clear All

Add to Basket

2.4 Shopping basket / Check out

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VAN HOORN CARBIDE Products Search 119 VH Multiple Flute Go

Basket Items: 4
Basket Subtotal: 458,00

Home Your Basket Quick Purchase Quick List RFQ Order History Your Account

shopping

Shopping Basket

You have 4 Items in your shopping basket.

To change an item's quantity, edit the number and press "Update Basket".

Update Basket Empty Basket

Part Number	Description	Price	Total Price	Qty	
HABM20300510303	Balln. Ø3x51 TiAlN coated	15,60	78,00	5	Remove
HAMFXL82001502003050	8-flute dia. 20x150 R 0,5 TiAl	135,00	135,00	1	Remove
VHTF21601001603	Torus ø16x100 R3,5 TiAlN coat	56,18	112,36	2	Remove
VHPMR60500640640030	High Performance Ø5x64 R=0,3 T	26,53	132,64	5	Remove
Subtotal:			458,00		

Checkout

Gereed Internet

3. R.F.Q.

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VAN HOORN CARBIDE Products Search 119 VH Multiple Flute Go

Basket Items: 4
Basket Subtotal: 458,00

Home Your Basket Quick Purchase Quick List RFQ Order History Your Account

RFQ Maintenance

Status:

Description:

Details:

Due Date:

Ship To: CMFD Representacoes e servicos Lda

Contact: CMFD

Ready To Send:

OK Cancel

5. Shipments

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VAN HOORN CARBIDE Products Search 119 VH Multiple Flute Go

Basket Items: 4
Basket Subtotal: 458,00

Home Your Basket Quick Purchase Quick List RFQ **Order History** Your Account

Shipments

Orders
Shipments
Invoices
Payments
RMA

Search Criteria Go

Ship Date Packing Slip Order Number PO Number

Ship Date	Packing Slip	Order Number	PO Number	Ship Via
05/05/03	62428	35864	074/03	Stockorder
22/05/03	62762	35864	074/03	Stockorder
28/05/03	62873	35864	074/03	Stockorder
10/06/03	63004	36216	099/03	
10/06/03	63006	35864	074/03	Stockorder
11/06/03	63048	36216	099/03	
11/06/03	63055	35864	074/03	Stockorder
11/06/03	63056	36216	099/03	
19/06/03	63175	36216	099/03	
26/06/03	63277	36439	0108/03	
02/07/03	63319	36493	112/03	
15/07/03	63348	36439	0108/03	
07/07/03	63392	36493	112/03	
07/07/03	63393	36216	099/03	
08/07/03	63428	36439	0108/03	
10/07/03	63507	36606	119/03	
10/07/03	63508	36439	0108/03	
10/07/03	63509	36577	120 / 03	
15/07/03	63580	36687	126/03	

http://62.177.221.189/scripts/cgip.exe/WSservice=vntgsf/datagrid.w?chTMLFileName=shipdata.htm Internet

6. Invoices

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VAN HOORN CARBIDE Products Search 119 VH Multiple Flute Go

Basket Items: 4
Basket Subtotal: 458,00

Home Your Basket Quick Purchase Quick List RFQ Order History Your Account

Invoices

Orders
Shipments
Invoices
Payments
RMA

Search Criteria Go

Invoice Number Invoice Date All Due Date All Our Order Number Your Order Number Open All

Invoice Number	Invoice Date	Due Date	Our Order Number	Your Order Number	Invoice Amount	Balance Due	Open
103535	06/05/03	04/08/03	35864	074/03 Stockorder	5.652,32	0,00	
103861	23/05/03	21/08/03	35864	074/03 Stockorder	1.356,54	0,00	
103948	02/06/03	31/08/03	35864	074/03 Stockorder	242,66	0,00	
104136	11/06/03	10/08/03	36216	099/03	2.608,76	0,00	
104154	12/06/03	10/09/03	35864	074/03 Stockorder	175,18	0,00	
104160	12/06/03	11/08/03	36216	099/03	182,89	0,00	
104278	19/06/03	18/08/03	36216	099/03	5,74	0,00	
104413	27/06/03	26/08/03	36439	0108/03	1.155,24	0,00	
104475	03/07/03	01/09/03	36493	112/03	1.565,54	0,00	
104525	07/07/03	05/09/03	36216	099/03	198,54	0,00	
104528	07/07/03	05/09/03	36493	112/03	37,07	0,00	
104576	09/07/03	07/09/03	36439	0108/03	118,50	0,00	
104636	11/07/03	09/09/03	36577	120 / 03	1.076,48	0,00	
104642	11/07/03	09/09/03	36606	119/03	579,08	0,00	
104680	15/07/03	13/09/03	36439	0108/03	130,50	0,00	
104712	16/07/03	14/09/03	36439	0108/03	220,60	0,00	
104713	16/07/03	14/09/03	36493	112/03	25,20	0,00	
104717	16/07/03	14/09/03	36577	120 / 03	504,51	0,00	

http://62.177.221.189/scripts/cgip.exe/WSservice=vntgsf/datagrid.w?HTMLFileName=invdata.htm Internet

7. Payments

http://62.177.221.189 - Van Hoorn Carbide Customer Connect - Microsoft Internet Explorer

Bestand Bewerken Beeld Favorieten Extra Help

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VAN HOORN CARBIDE Products Search 119 VH Multiple Flute Go

Basket Items: 4
Basket Subtotal: 458,00

Home Your Basket Quick Purchase Quick List RFQ Order History Your Account

Payments

Orders
Shipments
Invoices
Payments
RMA

Search Criteria Go

Payment Date: All Check Reference: Check Amount:

Payment Date	Check Reference	Check Amount	Order Number	Invoice	Payment Amount
03/08/05	1500	5.868,41		116405	552,22
03/08/05	1500	5.868,41		116508	5.435,91
27/07/05	1450	4.387,90		116410	3.863,39
27/07/05	1450	4.387,90		116464	100,52
27/07/05	1450	4.387,90		116465	273,60
27/07/05	1450	4.387,90		116506	95,78
27/07/05	1450	4.387,90		116507	144,20
20/07/05	1400	1.868,82		116203	-293,50
20/07/05	1400	1.868,82		116257	118,00
20/07/05	1400	1.868,82		116258	55,49
20/07/05	1400	1.868,82		116357	-138,71
20/07/05	1400	1.868,82		116406	162,06
20/07/05	1400	1.868,82		116407	110,97
20/07/05	1400	1.868,82		116408	873,16
20/07/05	1400	1.868,82		116409	1.028,32
06/07/05	1300	3.968,60		115651	14.288,05
06/07/05	1300	3.968,60		115772	4.613,41
06/07/05	1300	3.968,60		116127	3.721,68

http://62.177.221.189/scripts/cgip.exe/WSservice=vntgsf/datagrid.w?chTMLFileName=pmtdata.htm Internet

8. R.M.A.

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VAN HOORN CARBIDE

Products Search 119 VH Multiple Flute Go

Basket Items: 4
Basket Subtotal: 458,00

Home Your Basket Quick Purchase Quick List RFQ Order History Your Account

RMA

Orders
Shipments
Invoices
Payments
RMA

Search Criteria Go

Return Open All

Return Line	RMA Date	Part Number	Rev	Our Return Qty	U/M	Open	Order Line	Selling Return Qty
30628	1 15/09/03	VHKF20200780603		40,00	ST	Closed	36606 1	40,00
30629	1 15/09/03	VHSF20400510410		15,00	ST	Closed	36842 10	15,00
30802	1 24/06/05	VHMG20150640602		10,00	ST	Closed	42485 6	10,00
30803	1 05/07/05	VHGTf30300500302		5,00	ST	Closed	42235 8	5,00