

Privacy statement of Van Hoorn Carbide

This privacy statement relates to the privacy statement of Van Hoorn Carbide. Van Hoorn Carbide is responsible for the processing of personal data as shown in this statement.

Personal data

Van Hoorn Carbide uses personal data. These data are used by Van Hoorn Carbide for the purpose of carrying out its business activities.

We store the following data

Company name (if applicable) | Name | Email | Phone number | Street name and house number | Zip code | Residence | Various shipping address(es)

We need these data for registering and processing orders and quotations, as well as for shipping goods. If data are required for the shipment of goods, some data will be shared with these parties. The data will only be used for the intended purpose.

In addition to the general company and personal data, we also store the following data:

- Bank account numbers
- License plate number

On what basis do we process personal data

Van Hoorn Carbide processes personal data on the basis of an agreement with the client.

Processing and Security

Personal data is stored in the debtor and creditor administration that is only accessible to van Hoorn Carbide and our cooperating IT company BECS IT Services BV and Scherpte BV. Van Hoorn Carbide has a processing agreement with both companies. Our websites are secured with an SSL certificate. This is shown with <https://> at the beginning of the URL, which means that a secure layer is placed between the server and an internet browser so that the data is secured.

All data is stored on our servers in Weert. These are located in a closed room equipped with an alarm.

Cookies

Cookies are used on our website. Information is stored in a cookie, for example what actions you have performed before on this website.

These cookies are used to:

- Improve the proper functioning of the website
- Simplify the use of the website

Contact forms

When you fill in a contact form on our website, the data you send us, together with the technical characteristics, will be kept by us for as long as necessary for the complete answering, handling and/or accountability in response to your message. Your message may also be saved in our e-mail archive, where it will be stored for a maximum of 7 years as a result of back-up procedures and the statutory retention obligation.

Exceptions: abuse, obligations

If, in our opinion, there is abuse or improper use of our facilities, we can deny access to certain IP numbers and/or e-mail addresses for a definite or indefinite period. In the event of forms of abuse in which third parties' interests are harmed, we can make the relevant data available to these third parties. In the event of misuse, we can make attempts to trace the data, for example to be able to contact you, a manager, person with ultimate responsibility or the like, or to be able to file a report or hold you liable in court. Van Hoorn Carbide makes data available when required by the authorities.

Inspection, correction and deletion of personal data

At your request, we will be happy to inform you in writing which personal data about you have been stored by us. If you want to inspect, correct and/or delete your personal data, please let us know at e-mail address info@hoorn-carbide.com

Questions

If you have any questions or comments about Van Hoorn Carbide's privacy policy as a result of this information, please contact us at info@hoorn-carbide.com

Amendments

We reserve the right to adjust the privacy policy.